

WHAT THE SERVICE SEEKERS ARE SAYING ABOUT THE PUNJAB RIGHT TO SERVICE ACT AND COMMISSION

“Sir, when you issued Order u/s 17 (1) (b) of the Punjab Right to Service Act, 2011 to Kapurthala Police Authorities, they came into action within a single day i.e on dated 04-04-2012. Mr. Rajender Kumar Sharma (ASI) of Police Station, Kapurthala city approached me in Evening on the same day and handed over the Untraceable Certificate to me instantly. ”

This could have been possible only because of you, otherwise it was not possible for me to get this certificate within a single day which was pending for last about 100 days.

I deeply thanks to S. Parkash Singh Badal (Hon'ble Chief Minister, Punjab State) and S. Sukhbir Singh Badal (Hon'ble Deputy Chief Minister, Punjab State) to pass this Act in the Punjab State. This is really a remarkable Act, to aware the people of Punjab towards their Rights.”

Pawan Gulati of Distt. Kapurthala

“This is to bring into your kind notice that my subject stated complaint number PBRTS244 has been resolved with your kind intervention and that I have received my Renewed Arms license from Suwidha centre mohali on dated 15th may 2013.

I humbly thank you for looking into my complaint and taking up this matter expeditiously.”

Arvind Kumar Chaudhary of Distt Mohali

“ਆਪ ਜੀ ਦੇ ਪੱਤਰ ਨੰਬਰ: ਪੀ.ਆਰ.ਐਸ.ਸੀ/2012 ਦੇ ਸੰਬਧ ਵਿਚ ਆਪ ਜੀ ਦਾ ਦਿਲੋਂ ਧੰਨਵਾਦ ਕਰਦਾ ਹਾਂ ਕਿ ਆਪ ਜੀ ਦੇ ਇਸ ਇੱਕ ਪੱਤਰ ਰਾਂਹੀ ਜਿਲ੍ਹਾ ਰੈੱਡ ਕਰਾਸ ਸੁਸਾਇਟੀ, ਪਟਿਆਲਾ ਵੱਲੋਂ ਮੇਰੇ ਰਿਟਾਇਰਮੈਂਟ ਸਰਵਿਸ ਲਾਭ ਦੇਣੇ ਸ਼ੁਰੂ ਕਰ ਦਿੱਤੇ ਹਨ।

ਮੈਂ ਮਹਿਸੂਸ ਕਰਦਾ ਹਾਂ ਕਿ ਆਪ ਦੀਆ ਹਦਾਇਤਾਂ ਅਨੁਸਾਰ ਇਨੀ ਜਲਦੀ ਯੋਗ ਕਾਰਵਾਈ ਹੋ ਸਕਦੀ ਹੈ, ਸ਼ਾਇਦ ਇਨਾਂ ਅਸਰ ਤਾਂ ਪੰਜਾਬ ਅਤੇ ਹਰਿਆਣਾ ਹਾਈ ਕੋਰਟ ਦੇ ਆਦੇਸ਼ਾ ਦਾ ਵੀ ਨਹੀਂ ਹੁੰਦਾ”

Kaka Ram Verma of Disst. Patiala

“ਪੰਜਾਬ ਸੇਵਾ ਅਧਿਕਾਰ ਦਾ ਬਹੁਤ ਹੀ ਸਲਾਘਾਯੋਗ ਕੰਮ ਹੈ ਕਿ ਆਪ ਦੇ ਪੱਤਰ ਪੀ.ਆਰ.ਐਸ.ਸੀ ਲੀਗਲ-1/ਸੁਮੋਟੋ-14/2013-14 ਰਾਹੀਂ ਡੀ.ਸੀ ਅਤੇ ਐਸ.ਡੀ.ਐਮ ਗੁਰਦਾਸਪੁਰ ਵੱਲੋਂ ਨਿਸ਼ਾਨਦੇਹੀ ਦੇ ਹੁਕਮਾਂ ਕੀਤੇ ਅਤੇ ਨਿਸ਼ਾਨਦੇਹੀ ਕਰਵਾ ਕੇ ਨਜ਼ਾਇਜ਼ ਕਬਜ਼ਿਆ ਨੂੰ ਹਟਾ ਕੇ ਜਮੀਨ ਪਿੰਡ ਵਾਸੀਆਂ ਦੇ ਹਵਾਲੇ ਕਰ ਦਿੱਤੀ ਗਈ। ਇਹ ਜਮੀਨ (ਸ਼ਮਸ਼ਾਨਘਾਟ) ਪਿਛਲੇ 60-65 ਸਾਲ ਤੋਂ ਨਜ਼ਾਇਜ਼ ਕਬਜ਼ਿਆਂ ਅਧੀਨ ਅਤੇ ਇਸ ਬਾਬਤ ਅੱਜ ਤੱਕ ਕਿਸੇ ਵੀ ਮਹਿਕਮੇ ਨੇ ਪਿੰਡ ਵਾਸੀਆਂ ਦੀ ਸੁਣਵਾਈ ਨਹੀਂ ਕੀਤੀ।

ਸੋ ਇਸ ਪੱਤਰ ਰਾਹੀਂ ਅਸੀਂ ਪੰਜਾਬ ਸੇਵਾ ਅਧਿਕਾਰ ਕਮਿਸ਼ਨ ਦਾ ਤਹਿ ਦਿਲੋਂ ਧੰਨਵਾਦ ਕਰਦੇ ਹਾਂ ਅਤੇ ਆਸ ਕਰਦੇ ਹਾਂ ਕਿ ਅੱਗੇ ਤੋਂ ਵੀ ਆਪ ਸਾਡਾ ਸਮਾਜ ਭਲਾਈ ਦੇ ਕੰਮਾਂ ਵਿਚ ਸਹਿਯੋਗ ਕਰਦੇ ਰਹੋਗੇ। ”

Social welfare Society (Regd.) Punjab of Distt. Gurdaspur

“I had launched a complaint on your RTS web site . Yesterday my Complaint has been resolved. I am very thankful to RTS for resolving my complaint. Your complaint board has really helped me in resolving my issues. Without your help, we the people, have nowhere to turn when it comes to movers.

Thanks so much for this wonderful service you provide. You've been able to help so many people publicize complaints and it really worked--you're the best . You are very understanding and quick with your response. Once again thank you so much. ”

Rajesh Saggur of Distt. Kapurthala

“Here I would like to appreciate you for your good service toward citizens. I just wanted to check how RTS commission works to learn it. I went to CPSC Nakodar to apply for character verification but they said to me go to SSP office. There you can apply Then I came back to home and lodged on-line complaint on RTS commission's website .After few days the commission marked the complaint to DSP nakodar.

Now they are saying really we do not knew about this you have given this information to us we are thankfull to you. Everyone can apply here for character verification. The RTS commission Punjab doing good job and providing best service to citizens.”

Narinder Kumar of Distt. Jalandhar

"I have received my passport on 28 July, 2012. I am really very thankful to you for your sincere efforts in this.

The Punjab RTS act is being proved to be really efficient and helpful for the common man and general public in large. So I thank you again and again for this."

Ajay Kumar Verma of Distt Bathinda

"I am satisfied as I have received my renewed Arms License."

Harsharan Bir Singh Distt. Moga

"The Govt. of Punjab has taken a very good initiative by implementing RTS."

Kamaljit Singh Sidhu of Distt. Ludhiana.

"First of all I am very very thankful to RTS Commission for solve my problem today on 24.1.14. Today I have got my degree."

Sanjeev Kumar of Distt.. Patiala

"Thanks for resolving my complaint no pbrts-270 and expecting similar cooperation and help in future also"

Tarundep Singh of Distt. Kapurthala.

“Main commission ka hardik dhanyawad karta hu. I have received my Driving Licence.”

Harish Kumar of Distt. Bhatinda

“I really appreciate the services provided by the Commission and thank you for the same.”

Varinder Mohan Singh Grover of Distt. Mohali

“It has strengthened my belief in the system and now I believe corruption can be uprooted if we all come together. I am highly thankful to concerned authorities.”

Dr. Ankit Rai of Distt. Ferozepur

“The RTS Commission Punjab doing good job and providing best service to citizens.”

Narinder Kumar of Distt. Jalandhar

“I am very thankful and satisfied for resolving my problem.”

Amit Garag, of Distt.,Moga

“I am very thankful to the Commission for help.”

Amit Kumar of Distt. Mansa

“I sincerely appreciate the interest taken by the Commission for the cause of delay and thanks you for the help you have provided to me.”

Lakhvir Singh of Distt. Fatehgarh Sahib.

"I would like to thank you for your kind support and guidance in getting my Driving License corrected from DTO Jalandhar."

Anil Setia of Distt. Jalandhar.

"I sincerely thanks the Commission for forcing DFSC, Jalandhar to do the job."

Rajinder Singh Sohi Advocate, of Distt. Ludhiana.

"I am very thankful for your kind attention."

Sh. Jasjit Singh of Distt. SBS Nagar.

"My problem has been solved. Thanks"

Avtar Singh of Distt. Patiala.

"I highly appreciate the efforts of RTS representative to whom my issue was assigned as welcomed my every concern of mine and advised me through out, in getting the issue resolved."

Praveen Kumar of Distt. Jalandhar

"Thanks for your kind support. I am really thankful from my heart, for your attention and your action. Yesterday (04/08/2014) I got my marriage registration certificate and I am proud to see you people are really working and feel good about India that there are still some officers work honestly.

This was my first experience of tehsil which was horrible but after so much struggle and with your support I got my work done."

Mohit Takkar of Distt. Ludhiana